

TONY ROBBINS UNLEASH THE POWER WITHIN 2019

EXCEL LONDON | 11 - 14 APRIL 2019

UPW LONDON 2019, April 11-14

Important details enclosed. Please read carefully.

EVENT LOCATION

ExCel London
One Western Gateway
Royal Victoria Dock
E16 1XL London
United Kingdom

EVENT TIMES

Thursday	11 th April 2019	10:30 am – 11:30 pm
Friday	12 th April 2019	8:45 am – 10:30 pm
Saturday	13 th April 2019.	8:00 am – 11:30 pm
Sunday	14 th April 2019.	8:30 am – 7:00 pm

*Please note times are approximate and subject to change.

REGISTRATION

Everyone attending the event MUST register!

Registration - there are 2 options for Registration:

Wednesday 10th April – 4pm – 8pm (highly recommended)

Or

Thursday 11th April – 8am – 10.30am

Please allow at least 30 minutes for this process.

At registration, you will receive your:

- Wristband
- Workbook

Solitaire clients' registration will be inside the Solitaire lounge & for Diamond clients' inside the Diamond lounge. Both Solitaire & Diamond clients need to be registered by 9:15 am on Thursday 11th April to gain priority access into the room.

The event doors open at 9.15am on Thursday 11th so register the night before or come on time to registration on Thursday and grab a good seat! You can leave your belongings on your seat (this is at your own risk) and go grab a coffee or visit our product booth selling all of Tony's latest products.

Register on Wednesday night or early on Thursday to grab a good seat!

SEATING ARRANGEMENT

Your seating section is indicated by your Ticket Category which is listed on your ticket. Seating in all ticket categories are unreserved. Seating is on a first come first serve basis. Come early to grab a good seat!

ATTIRE / WHAT TO BRING

Please dress in casual, comfortable clothing throughout the event.

On Tony's request the room will fluctuate from cool to cold. We advise you to bring a sweater or a jacket. For Thursday's Firewalk, we suggest that you wear shoes that easily slip off, and trousers that can be rolled up.

Bring a pen, some healthy snacks and a sealed plastic bottle of water.

ADMISSION

The right of admission is reserved. Cameras and audio/video recorders of any type are not permitted inside the auditorium.

Admission to the event is strictly upon presentation of your ticket & ID.

A wristband will be given to you as part of the event registration, this must be worn for the duration of the event. If you lose your wristband, Success Resources has the right to refuse admission.

PLEASE REMEMBER TO TAKE YOUR BELONGINGS WITH YOU AT THE END OF EACH NIGHT.

Important: The Unleash the Power Within program contains frequent coarse and adult language and themes and is recommended for attendees aged 16 years and over. Children aged between 13-16 years will be permitted on the provision that they have purchased a ticket and are accompanied by a parent or guardian at all times. Children below the age of 13 years will not be permitted into the event for any reason.

TICKET CATEGORIES	SOLITAIRE	DIAMOND	RUBY	VIP	GOLD
One meal supplied on Friday, Saturday, Sunday	✓	✓			
Private lounge (including free wifi, own barista & concierge)	✓	✓			
Fast track registration	✓	✓			
Special Solitaire Gift Bag	✓				
Diamond Tote Bag		✓			
Advance Entry Into the main room daily	✓	✓			
Floor level seating	✓	✓	✓	✓	
Tiered Seating					✓
Firewalk Experience	✓	✓	✓	✓	✓
Course Materials	✓	✓	✓	✓	✓
4 Day event Access	✓	✓	✓	✓	✓

TRANSLATION

We offer the following translated languages at the event:
Russian, German, French, Italian, Spanish, Hebrew, Portuguese
To purchase or for more information, please contact us at +44 (0) 203 141 7790.

TICKETS

Tickets will be sent to each individual ticket holder.

Tickets will be sent approx. 4 weeks prior to the event.

Your E-tickets will be sent to your email address closer to the event.
The ticket will gain you entry into the event.

You are required to bring your ticket to registration on Wednesday 10th or Thursday 11th, please print it off and keep it safe.

If you purchased more than one ticket you will not receive tickets until all of the ticket holders are known. Please provide us full name, email, mobile number & physical address of each ticket holder. Please send these details to upw.london@srglobal.com

Please note that if you purchase your tickets from sources other than official Success Resources' resellers listed on www.upwlondon.co.uk, Success Resources will not be liable, and your ticket will not be valid.

SECURITY CHECKPOINT

All persons and parcels will go through a security screening upon arrival at the event.

To ensure a safe and enjoyable experience for all of our guests, all persons entering must be appropriately credentialed. Credentials and other entitlements are non-transferable and void if altered.

All persons, bags, parcels, clothing and other items may be subject to screening / security checks at this entry point and also within the event.

We reserve the right not to allow any bag, parcel or other item to be brought into the event and to deal with any unattended object in such way as we consider appropriate.

PROHIBITED ITEMS

- Weapons of any kind or objects that appear to be weapons including toy weapons.
- Camera tripods and Selfie sticks (hand-held extension poles for cameras and mobile devices)
- Suitcases (including carry-on luggage)
- Coolers or backpacks larger than 22" long x 15" wide x 18" high (54cm x 38cm x 46cm).
- Pets or other animals except approved service animals, which must remain on leash and with the owner at all times.
- Recreational devices such as drones, remote controlled toys or any conveyances with wheels other than a rolling briefcase bag or mobility device for a disabled individual.
- Glass containers
- Alcoholic beverages
- Hot food & drinks
- Any other items that we determine may be harmful or disruptive.

Any confiscated items can be stored at the venue cloakroom.

PROHIBITED ACTIVITIES

- The sale of goods or services or the display of good or services for sale.
- The distribution of printed or recorded materials of any kind.
- Unauthorized events, demonstrations or speeches, or the usage of any flag, banner or sign for commercial purposes, or to incite a crowd.
- Photography, videotaping or recording of any kind for commercial purposes or the recording of any portion of the stage program.
- Engaging in any unsafe act or other act that may impede or negatively impact the operation of the event or the enjoyment of the event by participants.

ACCOMMODATION

CONTACT

We may photograph, film, videotape, record or otherwise reproduce the image and/or voice of any person who enters the event and use the same for any purpose without payment to any person.

We reserve the right to deny entry, or to require a person already admitted to leave the event, without refund, liability or compensation if we consider that the circumstance so require.

For discounted rate on accommodation, please use the website below.

Website: www.eventay.co.uk/events/1133UP19

Email: hotels@eventay.co.uk

Phone: **+44(0) 20 7592 3050**

For further enquiries, please email Success Resources at

upw.london@srglobal.com

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